PATENT AND TRADEMARK OFFICE IN THE UNITED S

In re patent application of

George, et al.

Serial No.:

10/728,755

Group Art Unit: Not Yet Assigned

Filing Date: December 8, 2003

**Examiner:** Unknown

METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS

Honorable Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-1450

## INFORMATION DISCLOSURE STATEMENT

Sir:

Under the provisions of 37 CFR §1.97 through §1.99 and pursuant to applicant's duty of disclosure under 37 CFR §1.56, applicant respectfully brings the document listed on the attached form PTO-1449, to the attention of the Examiner in charge of the above-identified application. A copy of the listed document is provided herewith for the convenience of the Examiner.

This citation does not constitute an admission that the references are relevant or material to the claims. They are only cited as constituting related art of which the applicant is aware.

It is respectfully requested that the listed references be considered by the Examiner and formally made of record in this application.

Please charge any deficiencies in fees and credit any overpayment of fees to Assignee's Deposit Account No. 50-0510.

McGinn & Gibb, PLLC

Intellectual Property Law

8321 Old Courthouse Road, Suite 200

Vienna, VA 22182-3817

(703) 761-4100

Customer No. 21254

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.M./

Respectfully submitted,

Frederick E. Cooperrider

Registration No. 36,769

INFORMATION DISCLOSURE CITATION (Use several sheets if vecessary)  MAR () 4 2004  MAR () 4 2004  MAR () 4 2004  MAR () 4 2004  December 8, 2003  What is a several sheet if vecessary)  Output  Not yet assigned  U.S. PATENT DOCUMENTS	, , , , , , , , , , , , , , , , , , ,		il.	TPE		YOR9200303	18US1	10/7	28,755	
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